



## ProAct 2.0

Proactive maintenance

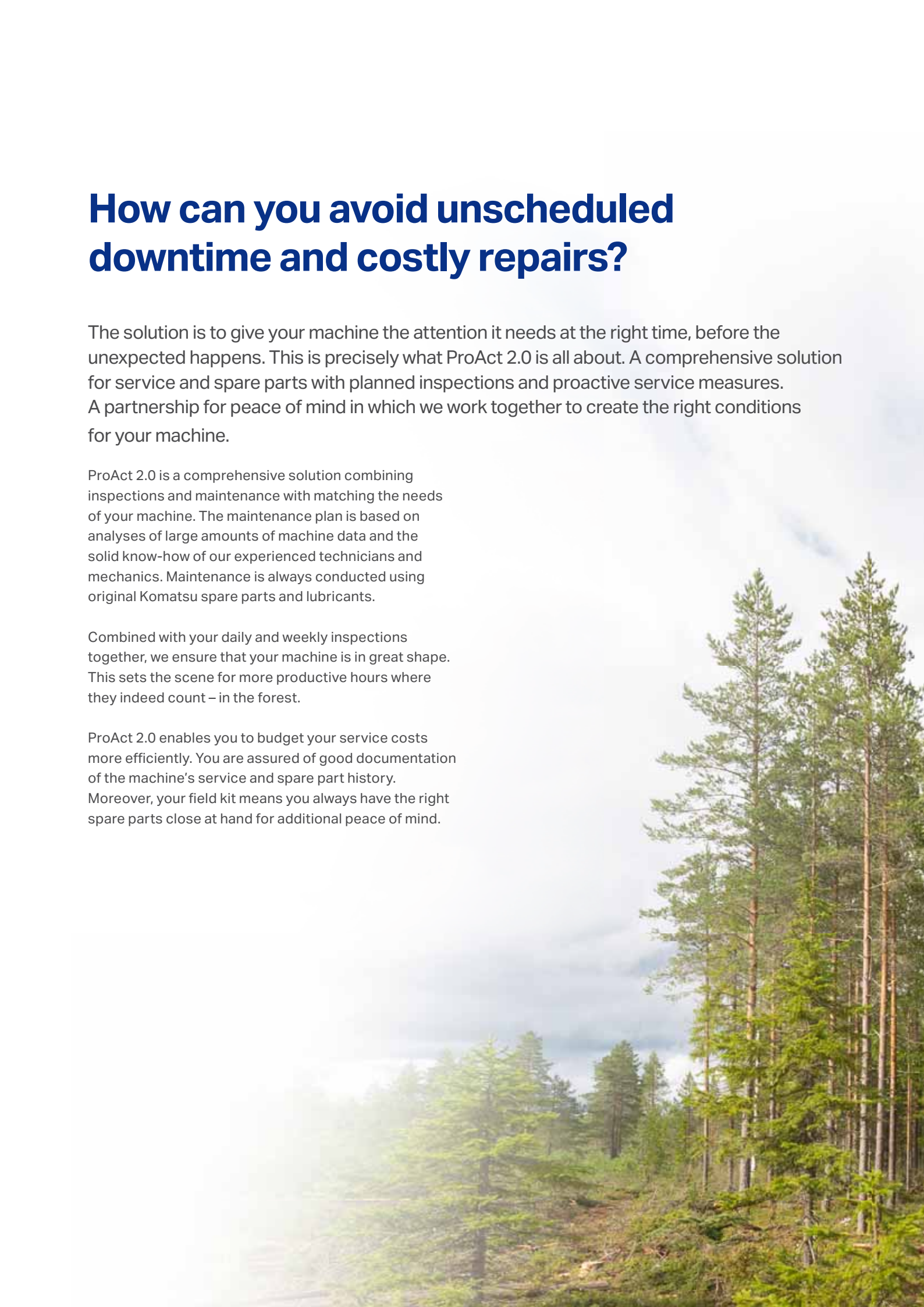
# How can you avoid unscheduled downtime and costly repairs?

The solution is to give your machine the attention it needs at the right time, before the unexpected happens. This is precisely what ProAct 2.0 is all about. A comprehensive solution for service and spare parts with planned inspections and proactive service measures. A partnership for peace of mind in which we work together to create the right conditions for your machine.

ProAct 2.0 is a comprehensive solution combining inspections and maintenance with matching the needs of your machine. The maintenance plan is based on analyses of large amounts of machine data and the solid know-how of our experienced technicians and mechanics. Maintenance is always conducted using original Komatsu spare parts and lubricants.

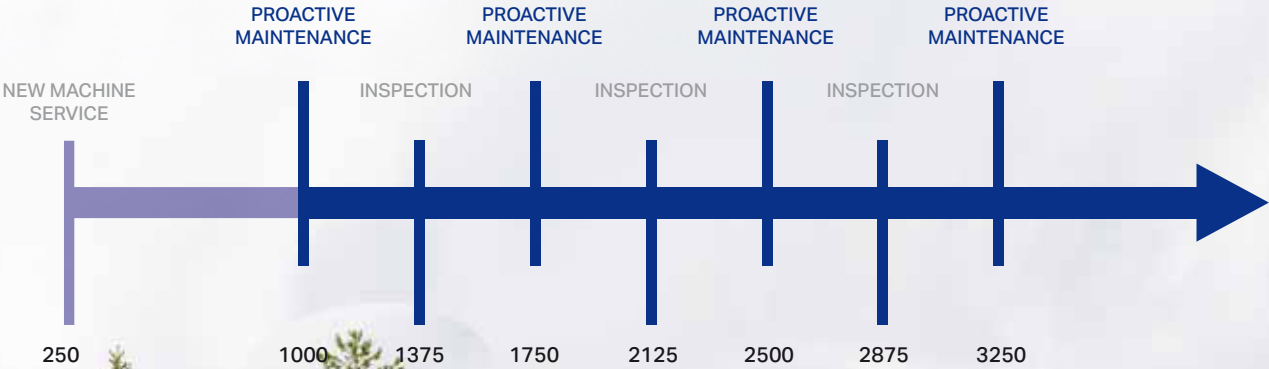
Combined with your daily and weekly inspections together, we ensure that your machine is in great shape. This sets the scene for more productive hours where they indeed count – in the forest.

ProAct 2.0 enables you to budget your service costs more efficiently. You are assured of good documentation of the machine's service and spare part history. Moreover, your field kit means you always have the right spare parts close at hand for additional peace of mind.



**750h**

750-hour service intervals  
mean more time for production





# What can ProAct offer you?

Health check

## **Avoid unnecessary downtime**

An experienced mechanic will inspect your machine to identify any shortcomings before they cause downtime. This is done digitally by analysing the machine data, as well as by the mechanic physically inspecting your machine. This inspection enables a longer maintenance interval and contributes to even better service and maintenance planning.

Proactive maintenance

## **Take care of your machine**

All servicing is planned around your schedule and needs. In addition to the factory-recommended service points, we implement several proactive measures based on your use of the machine and its current condition. We even help you to put together a field kit containing everything you need between scheduled services. This is a tailored selection of spare parts and consumables essential to your machine's operation to give you peace of mind out in the field.



Skills development

## **Improve your machine use**

So that you can make the most of your machine's functions and performance, we can offer additional training. This training is planned in consultation with your Komatsu representative.

Connected overview

## **Make the right decisions**

ProAct 2.0 enables you to follow up your machine's production data easily and operating time, as well as its service, consumable, and spare part costs. This gives you complete control over your total running costs each month, enabling you to decide whether any additional measures are needed.

9 000h

9,000 hours of extended protection for the machine's primary components

## ProAct XP

9,000 hours of additional peace of mind

When buying a new machine, you have the option of signing a ProAct 2.0 XP supplementary agreement, which provides extended coverage for the machine's main components. This agreement gives you additional peace of mind for up to 9,000 hours and, depending on the extent of the damage, means that you either receive a new/reconditioned component or repairs to its constituent parts. Authorised Komatsu Forest service providers conduct all work.

The picture shows examples of items that can be included in the extended protection. Please contact your local dealer to ascertain what applies in your market.

HYDROSTATIC MOTOR  
CRANE PUMP  
HYDROSTATIC PUMP

CRANE

BOGIE  
DIFF  
AXLE

GEARBOX

SLEWING MOTOR

ENGINE BASE





## Komatsu Used Premium Plus

Second-hand machines with higher resale value

With a ProAct 2.0 agreement you have more peace of mind as a machine owner, but it is also a good investment for future sales. The best used machines can qualify for our Komatsu Used Premium and Komatsu Used Premium Plus quality labels.

The highest level, Komatsu Used Premium Plus, can only be achieved by machines with a ProAct 2.0 agreement. The goal is that Used Premium machines will continue to deliver high productivity for many years to come, but also that you as a machine seller are rewarded for taking good care of your machine.

For more information, contact your local dealer or go to:  
[komatsuforest.com/used-premium](http://komatsuforest.com/used-premium)

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The content of our services may vary somewhat between markets. Not all functions presented in the brochure are available on all models or in all countries. Please contact your local Komatsu representative to find out what applies in your particular market.



**KOMATSU**

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